

December 2019

Dear Resident

Gigaclear are working with the Superfast Northamptonshire programme to build the ultrafast, full fibre infrastructure for Northamptonshire. This is a major engineering project which when complete, will enable you to access the fastest broadband speeds in the country.

I am writing to notify you of an amendment to the start date of our build programme in Chipping Warden which will affect your property connection go live dates. This is due to a delay in permit granting by the Highways Authority to avoid overlapping works with the HS2 project which would cause significant disruption to the roads in the area.

We are committed to delivering your network and apologise for the delay. Currently we estimate to start works within Q1 2020.

Our Community Engagement Manager and build teams will be in contact with your local Parish Council to update them on our progress and I will be meeting regularly with Superfast Northamptonshire.

If you would like to receive email updates on our progress, please register your interest on our website here: gigaclear.com/superfast-northamptonshire or if you would like to speak to us directly, the Network Build Care team are available to answer any questions you may have. You can reach them on email: networkbuildcare@gigaclear.com or by phone, between 09:00 and 17:30 Monday - Friday, on 01865 591137.

Yours sincerely

Catherine Warren
General Manager

Gigaclear[®]